



## **ZIDEK**

*Association for Evaluation and Accreditation of Agricultural Engineering Educational Programs  
Ziraat Fakülteleri Eğitim Programları Değerlendirme ve Akreditasyon Derneği*

# **QUALITY POLICY**

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# ZİDEK

## Quality Policy

The Association for Evaluation and Accreditation of Agricultural Engineering Educational Programs (ZİDEK) aims to enhance the quality of agricultural engineering and related programs' education in Turkey; it embraces as its basic principles the goal to execute this task in line with the philosophy of continuous improvement and total quality and to contribute to continuous evaluation, learning and development culture of higher education institutions offering agriculture education and to meet the expectations in a continuous manner. In order to sustain the quality of service at the highest level, ZİDEK abides by the following values.

**Assurance:** Our main purpose is to assure every stakeholder and the public, of the quality of Turkish agriculture education.

**Service Focus:** All ZİDEK officials and volunteers initiate and maintain respectful and close relations with all institutions to whom they provide services. They are sensitive to the current needs and expectations of these institutions, and they are well aware that the quality of the services they provide will be judged by those receiving these services.

**Continuous Learning and Development:** Continuous learning is a prerequisite for continuous improvement. ZİDEK, therefore, continuously learns both from its activities and performance, and from the experiences similar organizations and develops its internal processes and the services it provides. Development of ZİDEK officials and volunteers are supported and promoted so that they can realize and use their full potential.

**Value Adding:** ZİDEK offers services that add value to the constituents, primarily to institutions to which service is being provided. The added value of a service provided is assessed by means of direct feedback. In particular, ZİDEK Evaluation Teams continuously seek to gather valuable feedback in order to continuously improve agricultural engineering education and the program evaluation process.

**Involvement and Developing Partnerships:** Maximizing the value of a service offered and increasing the success depend on developing partnerships. ZİDEK therefore seeks out and develops opportunities for partnerships with national and international organizations. For a sustainable partnership, it is essential that goals are agreed upon; that experience, resources and knowledge are shared; and that relations based on cooperation, trust, respect and openness are established among partners.

**Transparency, Accountability and Social Responsibility:** ZİDEK assumes responsibility for informing its constituents and the general public and for holding itself accountable for all of its activities, in particular activities related to evaluation and accreditation.

**Ethical Conduct:** As individuals who assume responsibility towards all constituents, ZİDEK officials and volunteers adhere to the highest level of ethical conduct in terms of transparency and accountability. Accordingly, they exhibit professional conduct and avoid any conflict of interest as described in the ZİDEK Code of Ethics.